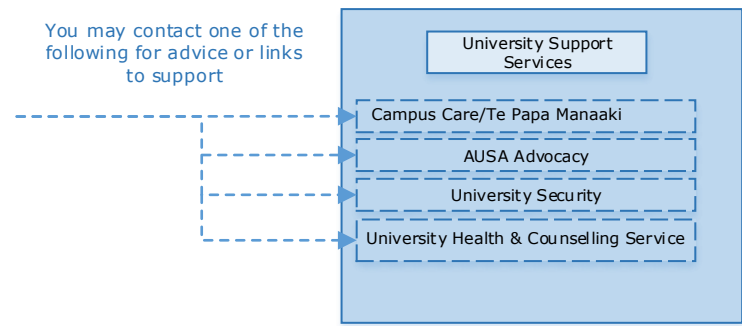
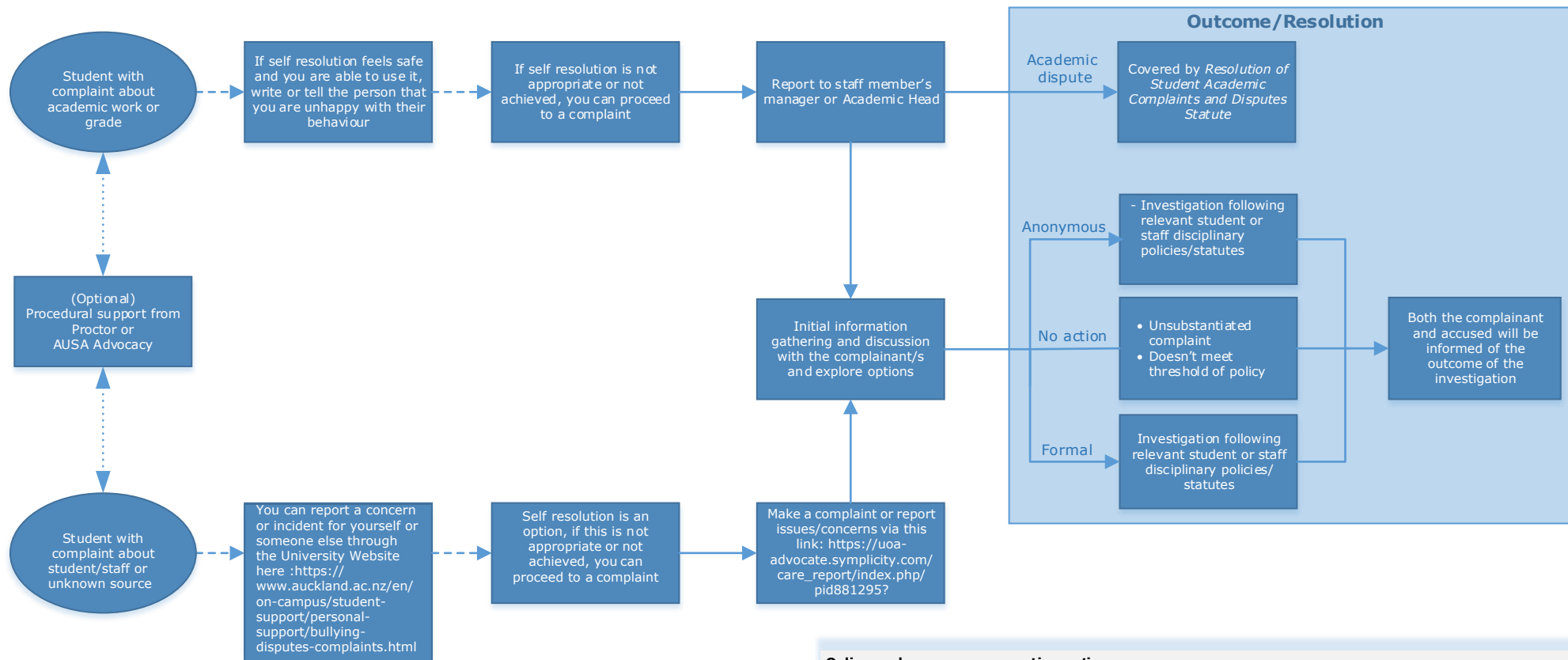


Student Complaint Process

In case of immediate danger or threat to safety, call the Police on 111 and then Security on extn. 966 or 0800 373 7550

Staff who are considering making a complaint should refer to the staff flowchart. If you are both staff and a student, please select the process support that is appropriate to your complaint.



Online and anonymous reporting option

You can also report unethical conduct, including harassment or bullying, through the externally managed whistleblower hotline. A report will be sent to the University and you will be informed of options for further action.

[Whistleblower Hotline](#)

Additional information, support services and contacts

- [Addressing Bullying, Harassment and Discrimination Policy and Procedures](#)
- [Addressing Bullying, Harassment and Discriminating Guidelines](#) (contains information about self resolution)
- [Campus Care/Te Papa Manaaki](#)
- [AUSA Advocacy Office contacts](#)
- [Proctor contacts](#)
- [University Health and Counselling Service \(UHCS\)](#)
- [University Security](#)
- [Other personal support](#)