



Accommodation | Ngā Wharenoho

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Level 2
Kate Edger Information Commons
City Campus, Auckland
Email: accom@auckland.ac.nz

Assembling ropes NOT to be positioned over this beam. Ropes to go through glass access doors ONLY.



Wharenoho Horakai Kore
Self-Catered Accommodation

- @uoa.accommodation
- /uoa.accommodation
- /AccommodationUoA

accommodation.ac.nz

NGĀ WHARENOHO | ACCOMMODATION



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Nau mai, haere mai ki Ngā Wharenoho **Welcome to Accommodation**

There are so many things to focus on when you are a student at the University of Auckland. Finding a place to live shouldn't be one of them. Our Self-Catered Residences provide convenient and safe housing for students at any degree level. Whether you've lived with us before or are looking to move closer to campus, we'd love to have you join our whānau.

Whether you're in your first or final year of University or somewhere in between, residing in University Accommodations presents a distinct chance to fully engage in the University experience alongside fellow students who are navigating the same academic path. Drawing insights from former students, it's evident that living in University Accommodation offers a positive and exceptional opportunity for you to completely immerse yourself in the University experience. You will gain confidence and a new extended whānau while living away from home.

We are very proud of the communities we have built over the years in both our wharenoho horakai | catered and wharenoho horakai kore | self-catered properties. We now house over 4500 new and returning residents at different stages of their journeys.

The University of Auckland has employed an owner-operated business model for most of our Self-Catered Residences which allows us to provide a higher level of care and support to you and your whānau, encouraging you to grow academically and focus on your studies in your own space. To ensure your growth and success and the positive impact of our services, we consult and engage with you, our kainoho | residents regularly to ensure we receive meaningful feedback to continually improve in this ever-changing landscape.

This practice builds upon our commitment to the code of practice for pastoral care of tertiary students (Pastoral Care of Tertiary and International Learners 2021).

So that you can focus on what is important, our Residence offer your own furnished room or studio with utilities packaged into your room rate. We provide a range of activities, events, and pastoral care designed to connect, engage and support you while you live with us. Many of the people you meet living in a residence will become friends for life.

This guide provides detailed information on all of our residences to assist you in making your decision about which residence to apply for. However, if you do require more information please email or visit our Accommodation Solutions office.

On behalf of the Ngā Wharenoho whānau, we look forward to welcoming you into our Accommodation and wish you every success at the University of Auckland in 2024.

Aimee MacAskill (She/Her)

Kaitiaki | Associate Director
Ngā Wharenoho | Accommodation
Oranga Tauira | Campus Life

Wheako Wharenoho

Residential Experience

At the University of Auckland our Self-Catered Residences offer easy access to both life on campus and the city's vibrant social scene.

So why live on campus?

All our residences are within walking distance of the City, Grafton and Newmarket Campuses, and Auckland's CBD. Lively inner-city districts like Ponsonby, Parnell and Mission Bay are just a walk or quick bus ride away. Plus, you can head over to nearby campuses for events, sports, clubs activities and more. With over 200 clubs on offer, living this close to our campuses makes it easy to try something new.

Visit Auckland's range of delicious eateries, enjoy a night out at one of the many bars and clubs, or explore the creative side of the city with live music gigs, boutique shops and art galleries.

University Accommodation students

remain more engaged

as 'University citizens'.

Their experiences were enriched in **active learning environments and with interactions with their peers, staff, and their perceptions of support.**

For your nature fix, Auckland is surrounded by beautiful harbours, islands, beaches and forests. Stroll along Mission Bay, visit the Domain Wintergardens or go on one of the many beautiful hikes Auckland has to offer.

A supportive and engaging environment

University Accommodation enhances the student experience by providing support systems and an engaging campus environment that helps students achieve academically, socially, and personally. Accommodation takes an intentional approach to our resident support through our Waka of Wellbeing framework which utilises student demographics and learning outcomes to be a transformative housing experience. The University of Auckland is the only university in NZ that has this approach.

Academic success

Students who live in University Accommodation have more opportunity to connect with their peers outside of the classroom environment.

Research has shown that students living in University Accommodation remain more engaged as 'University citizens', enriching their experiences in active learning environments and with interactions with their peers, staff, and their perceptions of support.

University of Auckland Accommodation offers you an enjoyable and fulfilling living and learning environment to complement your study experience. Our Accommodation staff provide support for you to thrive academically, while the social atmosphere and convenient city locations allows for easy networking opportunities and space to build friendships that can last a lifetime.

As part of our Accommodation whānau, you will have access to:



Whakawhanaungatanga Wharenoho Accommodation Engagement

Our engagement programmes give students the opportunity to connect with others, have fun and build on their personal development.



Hauora Wharenoho Accommodation Wellbeing

In living and learning environments, authentic partnerships and collaboration is important. We take an intentional wellbeing – hauora outcomes approach to support our residents and create a community that enables all to reach their full potential.



Kaitohutohu Wharenoho Resident Advisers

Resident Advisers (RAs) live in our University Accommodation and serve as a student staff member, leader and resource person for students living in Accommodation.



Resident Voice

We value giving our residents the chance to actively contribute to decisions regarding their living space and fostering a sense of community ownership. We facilitate this through Resident Grant Scheme, Residential Interest Groups, and Residential Advisory Committee. These avenues empower residents to pursue their passions, form groups, and organise events that promote meaningful connections.



Recreation Centre

Exercise is an important part of staying well whilst studying. Living in University of Auckland Accommodation includes a membership to the Recreation Centre during the Academic Year, which provides unlimited access to fitness equipment, group fitness classes and personal training sessions.



Security

Our properties have staff members onsite 24/7 and swipe cards for extra security.

Tuatoko Kainoho Resident Support

At the University of Auckland,
we aim to provide an engaging and
supportive campus environment.

Our Accommodation communities have robust academic and pastoral care support programmes to ensure our kainoho achieve, grow and develop lifelong skills and connections. Our dedicated team works closely with services across the University campuses to ensure that our kainoho have access to support, creating a positive experience and a solid platform for success.

Urumatua Whakahaere Head of Operations

The Head of Operations (HO) provides operational management to the Accommodation department and is accountable for the overall delivery of an effective student accommodation service. The role includes overseeing staff, the residential experience and customer care programme. The HO is also responsible for the effective operation of Self-Catered Residences, policy and procedure development and ensuring services align with the strategic goals and ambitions of the university.

Poutaki Wharenoho and Kairuruku Wharenoho Resident Manager and Resident Coordinator

Resident Managers (RM) live onsite or near the residence. This ensures a high level of support and connection to University services. The RMs provide onsite support for students and ensure that the Accommodation community is safe, comfortable, supportive, conducive to academic success and personal growth, and is responsive to the needs of students. They are on call to support students in case of emergencies.

Resident Coordinators (RC) support Resident Managers and Resident Advisers in the evening management of Accommodation. RCs work each day, 2:30 to 10:30pm. They are onsite to deliver key engagement and support programmes and provide emergency on call support to residents.

Kaitohutohu Wharenoho Resident Advisers

Our Resident Advisers (RA) are specifically selected and trained high-achieving senior students employed by the University. They

act as academic role models and provide personal support. They support students by connecting them to leadership, social and academic development opportunities on campus and in the community. RAs live onsite and are the first port of call for students needing assistance or support as they navigate the challenges of being a tertiary student living away from home.

Oranga Tauria Campus Life

Accommodation is part of the Campus Life service division at the University. Campus Life operates a range of wellbeing services, such as Accommodation, Counselling and Health Services, Te Papa Manaaki | Campus Care and Sport and Recreation, that are aimed at removing personal barriers to academic success. It also operates engagement services such as support for student organisations, social and sporting events, volunteering and leadership support that is aimed at helping students maximise the non-classroom dimensions of the University experience.





Me Pēhea Te Tono **How to Apply**

Perhaps you have lived in a University of Auckland residence previously; or maybe you're considering university Accommodation for the first time. In either case, we have a range of options to suit your personal and academic lifestyle.

i www.auckland.ac.nz/accommodation-how-to-apply

Applications open on 1 August 2023

To apply for 2024 Accommodation, complete the Accommodation application online through your Tomokanga Wharehono | Accommodation Portal: accommodation.ac.nz

Select the correct application type

For the purposes of applying for accommodation, only students currently undertaking a Masters or PhD should select the postgraduate application type. If you are undertaking a diploma or postgraduate diploma, please complete the undergraduate application.

Apply by 30 September 2023 to be considered for a first offer

There is no closing date for applications. However, you're strongly encouraged to apply by 30 September 2023 to make sure your application is considered for a first offer. First offers are sent in early October. For students looking for Accommodation in Semester Two, applications open online on 1 April 2024.

For those not yet enrolled, we recommend that you apply even before being accepted into your programme of study at the University of Auckland.



If you wait until you have confirmation about programme entry, which could be as late as February, it may be too late for you to be offered a place in Accommodation.

Check your term session and preference

Some residences only offer accommodation for 52 week residential periods, where others may allow for a variety. Make sure to note the residential periods available for your preferred residence and room type before you apply. Semester One only criteria applies.

Think carefully about your answers to the questions on the 'About You' section

This plays an important part in the selection process as it provides insight into who you are and what you can add to the residence community. Aim for at least three sentences for each question where possible.

Please advise us if you have any special requirements

Whether it's a health, height, dietary or religious requirement, please note these on your application so that we can ensure you are applying for a residence that meets your needs.

Certain residences offer facilities suitable for students with particular disabilities. Please see our website for more information, or contact Accommodation Solutions.

You can only submit one application

You can only select one residence as your preferred choice. If we are unable to offer you this residence, you may receive an alternative offer where we have availability. You can choose to accept this alternative offer or remain on the wait list for your preferred residence. We highly recommend accepting your alternative offer as another offer is dependent on availability.

Missed a section or made a mistake – no problem!

If you make a mistake on your application, simply email the Accommodation Solutions team to have your application updated: accom@auckland.ac.nz

We strongly advise you to limit the changes you make once an application has been submitted as it can affect the processing of your application.

How to Apply
Continued

Selection and first offers

Applications often outnumber the places available, so offers are based on a selection process.

If you were an undergraduate or postgraduate resident in 2023 who is reapplying for 2024, we take into consideration:

Your financial history and behavioural record from your previous residence. Students with a history of debt or high level of incidents may not be considered for a place.

If you are a new student to the University of Auckland, your application will be assessed based on the answers you provide in the 'About You' section. If we are not able to offer you accommodation in your preferred choice of residence, we may offer you a place in an alternative residence. You can choose to accept this guaranteed place (which we strongly advise) or remain on the waitlist for your preferred residence.

First offers for the Self-Catered Residences are sent out during mid to late October. Students who have been selected to receive a first offer will be notified via email, and will have until the specified due date to accept the residential agreement online and pay the required deposit. Both must be completed in order for the accommodation offer to be confirmed. There will be no extensions given for first offers.



Couples and Families

While there is a limited number of couple and family accommodation, we cannot guarantee the availability of these spaces to offer during each application cycle as this will vary. Family accommodation is available for Postgraduate and PhD students only at Waikohanga House. Students at any level of study may apply for family and couple accommodation at 55 Symonds and Carlaw Park Student Village.

Criteria for family accommodation:

A one-bedroom apartment can accommodate a couple or a couple and an infant under 12 months (Waikohanga House only).

A two-bedroom family apartment, can accommodate up to 2 adults and 1 child under 15; or 2 adults and 1 child under 5, and an infant under 12 months.

A three bedroom apartment can accommodate up to 2 adults and 2 children under 15; or 2 adults and 2 children under 5, and an infant under 12 months.

Couple accommodation: Postgraduate students will have priority in the first instance for any available couple accommodation. Only one application is permitted per couple, to be complete by the one who is studying at the University. If you are both are studying at the University, only one needs to make an application on behalf of the couple.

Waitlist and ongoing offers

After first offers are made in October, applicants who have not received an offer of a place will be waitlisted for on-going offers. Applicants who applied before 30 September and satisfy the guaranteed offer and equity criteria, will be given priority within the waitlist pool for each residence.

As offers are declined or withdrawn between October and the beginning of Semester One, offers will then be made to applicants on the waitlist. If you receive an offer for a residence that you had not originally applied for, to ensure your place in Accommodation, we strongly recommend that you accept that offer. If you decline the offer and stay on the waitlist for your preferred residence, it is unlikely you will be placed there.

To ensure the waitlists operate as efficiently as possible, we will email you regularly to confirm that you would like to remain on the waitlist. If we don't hear from you within an appropriate timeframe, your application will become inactive and will be withdrawn. In addition, please let us know if you are no longer coming to the University of Auckland to study so that we can make offers to waitlisted students.

Important dates for 2024 Accommodation applications	
Applications open for the Full Year and Semester One 2024	1 August 2023
Last date for CCRF to be received for first offer consideration	15 September 2023
Last date for completed applications to be received for first offer consideration	30 September 2023
First offers sent	Early October 2023
First offers response due date	Late October 2023
Last date for withdrawal to receive a partial deposit refund for all residences	17 January 2024
Move in day Semester One	7 February 2024
Applications open for Semester Two	1 April 2024
Last date for withdrawal for partial deposit refunds for Semester Two for all residences	10 June 2024
Move in day Semester Two	6 July 2024

Putea Wharenoho Accommodation Fees



Deposit

If you're made an offer, a payment of \$950 is required to secure your place. This payment is made up of:

Accommodation Deposit: \$650

- This amount forms part of your overall Accommodation fees, and is credited to your room account before you move in.

Administration Fee: \$300

- This fee is only refundable under certain conditions.

Your \$950 deposit can be paid online via credit card, Visa/MasterCard debit card, Union Pay, or internet banking through our secure payment portal at the time of accepting your Residential Agreement.

Please note that credit card and debit card payments made online will incur a 1.9% Convenience Fee. This will be added automatically when you make your payment. We do not accept cash or cheque payments.

If you withdraw before 17 January 2024, as specified in the Residential Agreement, you can apply for a partial refund of the deposit.

Fees

The Accommodation fees are calculated for the full residential agreement period and cover utilities such as water and electricity, use of laundry facilities, membership to the University Recreation Centre and a one-off residential service fee.

If you withdraw after taking up residence:

- The deposit will not be refunded.
- There may be a further charge for breaking your Residential Agreement.
- You will remain responsible for the Accommodation fees and any withdrawal penalties as per your residential agreement.

Paying your fees

We strongly suggest that you set up a fortnightly automatic payment, but it is also possible to make one-time fee payments online through the 'My Account' section on your Tomokanga Wharenoho | Accommodation Portal. One-off fee payments can be paid online through the 'My Account' section of your Accommodation portal (only viewable if you have a confirmed place in Accommodation) by credit card, Visa/MasterCard debit card, Union Pay or via A2A bank transfer.

For detailed information on the Accommodation costs, payment dates, and our bank account details, please refer to the Accommodation fees section of our website.

Before you move in

You are required to pay your residential services fee and the first installment of your Accommodation fees prior to moving into residence. \$650 of your initial deposit goes towards this first installment charge.

www.auckland.ac.nz/accommodation-fees

The current Accommodation fees for all residences are published on our website: accommodation.ac.nz

Portrait for Web export



Accommodation Solutions Level 2



Te Trihanga o te Toāngarua

Carlaw Park Student Village

City Campus

Waihanga House

O'Rourke Hall

University Hall - Apartments (Closed for maintenance)

Wai pārūrū Hall

Grafton Campus

Grafton Hall
Grafton Student Flats

SCALE 1:4 000 (1cm = 40m)
minutes (or 4km/h walking pace)
0 50 100 150 200 metres



Wharenoho Horakai Kore Self-Catered Accommodation COMPARISON CHART

Utilities (power, water and gas) are included in fees for all Residences.
Wireless internet is available throughout the Residences.

Self-Catered Residences		No. of beds					Age range	RA Ratio	Room type	42 week rate*	52 week rate*						
55 Symonds	Studio-style high-rise residence Deluxe studios: 315 Deluxe double studios: 28	343	✓	✓		✓	18+	1 : 50	Deluxe studio Deluxe double studio (couple only)	\$450 \$480	\$430 \$450	SC	Study room Music room	TV/ theatre room Games room Communal lounge Communal kitchen/dining Barbecue area	✓		8 mins
Carlaw Park Student Village	Apartment-style high-rise residence Single rooms - Nicholls: 665 Single rooms - Stuart McCutcheon House: 907 Family apartment: 16	1604	✓		✓	✓	18+	1 : 50	Single room - Nicholls Single room - Stuart McCutcheon House Two bedroom apartment (family only**)	\$340 \$350 n/a	\$315 \$325 \$600	SC	Study room Music room	Barbecue area Games room Communal lounge Communal vege garden Basketball area	✓	✓	15 mins
Te Tirohanga o te Tōangaroa	Dorm-style high-rise residence Single rooms: 488	488	✓			✓	18+	1 : 50	Single room	\$320	\$310	SC	Study room Music room	Barbecue area Sky deck TV/ theatre room Communal lounge	✓		5 mins
Waikohanga House	Apartment-style low-rise residence One Bedroom apartment: 26 Two bedroom apartment: 18 Three bedroom apartment: 5	49		✓	✓	✓	Post-grad	1 : 40	One bedroom apartment (couple) Two bedroom apartment (family only**) Three bedroom apartment (family only**)		\$500 \$600 \$700	SC		Common room Barbecue area			7 mins

FACILITIES AND SERVICES KEY

Property features	Bathroom configurations	Accommodates couples	Mobility impairment access	Car parks – at additional cost	Catering options: SC = Self-catered PC = Part-catered FC = Fully catered	Academic facilities available	Sports facilities available
Room configurations	Accommodates single students	Accommodates couples and families	Cleaning and linen services	Lockable bike shed available	Recreation facilities available	Walking distance to the main University Library	


*Rates quoted for 2024 Academic Year and are inclusive of the one-off Residential Services Fee of \$330. Administration Fee of \$300 not included in rates listed.
**Family criteria apply

55 Symonds

[www.auckland.ac.nz/
55-symonds](http://www.auckland.ac.nz/55-symonds)

Facility provided by UniLodge, operated by University of Auckland

Only a short walk from the City Campus. 55 Symonds offers modern, comfortably furnished, air-conditioned studio apartments suitable for individuals and couples. Residents of 55 Symonds can enjoy an independent lifestyle with the benefit of being part of a cosmopolitan community in the heart of Auckland City.

 53-55 Symonds Street
Auckland CBD



- Self-catered
- High-rise apartment complex
- Open to UG, PG, and PhD students



- 315 Studio Deluxe apartments
- 28 Studio Deluxe double apartments

SHARED FACILITIES



Hall facilities

- High-rise apartment complex with your own private studio
- Houses 343 residents each year
- Security access system
- Responsible use of alcohol allowed in studios
- Internet access through the University's WiFi network

Bedroom facilities

- Fully furnished study studios
- Studio Deluxe: single bed, desk and chair, wardrobe with shelving, wall-mounted air-conditioning unit, rubbish bin, mirror and noticeboard
- Studio Deluxe Double: double bed, desk and two chairs, wardrobe with shelving, wall-mounted air-conditioning unit, rubbish bin, mirror and noticeboard

Bathroom facilities

- One en-suite bathroom per apartment, each with a shower, toilet, and hand basin/vanity

Dining facilities

- Self-catered residence
- Kitchenette with mini fridge, cooking hobs, microwave, toaster and kettle
- A large communal kitchen is also available for use
- Kitchen starter pack provided in each apartment including saucepans, frypans, cooking utensils, crockery and cutlery

Cleaning facilities

- Residents provide their own pillow, blankets, linen and towels
- Linen packs can be purchased through the online Accommodation shop prior to arrival. The pack includes: pillow/ pillowcase, two sheets and duvet/ duvet cover, bath towel, face cloth and a laundry bag
- Free laundry facilities are provided
- Residents are responsible for cleaning their own rooms
- Communal areas are serviced Monday to Friday
- Grounds are attended to regularly

Carlaw Park Student Village

www.auckland.ac.nz/carlawpark

Facility owned and operated by the University of Auckland

Carlaw Park Student Village (CPSV) is a truly diverse community housing undergraduates, postgraduates, and students with families. Our apartments are modern and comfortable with a range of communal, social and study spaces. Stuart McCutcheon House opened to students in 2023, providing an additional 907 beds and shared communal spaces. CPSV is a perfect fit for those seeking a 'flatting' style of living.



Carlaw Park - Nicholls
19-26 Nicholls Lane Parnell

Carlaw Park - Stuart McCutcheon House
28-38 Stanley Street Parnell

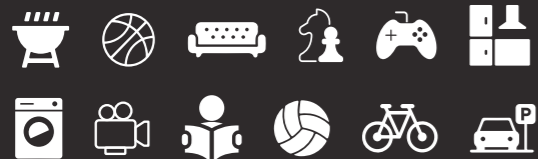


- Self-catered
- Apartment complexes ranging from four to nine levels with shared courtyards
- Open to UG, PG, and PhD



- Nicholls -
665 single beds
15 two-bedroom Family Apartments
- Stuart McCutcheon House -
907 single beds

SHARED FACILITIES



Hall facilities

- Apartment complex ranging from four to seven levels, with shared courtyard and communal areas
- Furnished lounge and kitchen
- Security access system
- Limited single gendered apartments available upon request
- Internet access through the University's WiFi network

Bedroom facilities

- Fully furnished single bedrooms, each with a single bed, desk and chair, wardrobe with shelving, wall-mounted heater, mirror and noticeboard

Bathroom facilities

- Minimum one shared bathroom per apartment
- Each bathroom contains a lockable shower with hand basin and vanity, and a lockable toilet with hand basin

Dining facilities

- Self-catered residence
- Apartments with fully furnished kitchen with fridge, microwave, oven, toaster and kettle
- Kitchen starter pack provided in each apartment including saucepans, frypans, cooking utensils, crockery and cutlery
- A communal kitchen is also available for resident group events

Cleaning facilities

- Residents provide their own pillow, blankets, linen and towels
- Linen packs can be purchased through the online Accommodation shop prior to arrival. The pack includes: pillow/pillowcase, two sheets and duvet/duvet cover, bath towel, face cloth and a laundry bag
- Free laundry facilities are provided
- Residents are responsible for cleaning their own apartments
- Gardens and grounds are attended to regularly


Te Tirohanga o te Tōangaroa

[www.auckland.ac.nz/
te-tirohanga](http://www.auckland.ac.nz/te-tirohanga)

Facility provided by UniLodge, operated by the University of Auckland

Located just a five-minute walk from the City Campus, Te Tirohanga opened for the first time in 2020. The name Te Tirohanga o te Tōangaroa was gifted to the University by Ngāti Whātua and translates to “The view of Tōangaroa” now known as Mechanics Bay, owing to its beautiful views of the surrounding harbour. Te Tirohanga offers a new style of affordable student accommodation with rooms designed to maximise on storage space, and modern, communal living levels which allows students to interact with neighbours and make friendships that last a lifetime

 128 Anzac Avenue
Auckland Central

-  Self-catered
- High-rise complex
- Open to UG, PG, and PhD students

 488 single beds

SHARED FACILITIES



Hall facilities

- High-rise residence with 15 levels of bedrooms and 5 levels of shared communal living spaces
- Security access system
- Responsible use of alcohol allowed in designated areas
- Internet access through the University's WiFi network

Bedroom facilities

- Fully furnished single study bedrooms, each with a single bed, desk and chair, wardrobe, wall mounted heater and noticeboard

Bathroom facilities

- Single occupant bathrooms throughout every floor, each with a shower, toilet, and hand basin/vanity

Dining facilities

- Self-catered residence
- Two levels of shared kitchen and dining areas
- Kitchens include gas hobs, ovens, microwaves, toaster and kettle
- Individual lockable refrigerator drawers and dry goods lockers provided for every resident; residents must provide their own locks

Cleaning facilities


- Residents provide their own pillow, blankets, linen and towels
- Linen packs can be purchased through the online Accommodation shop prior to arrival. The pack includes: pillow/ pillowcase, two sheets and duvet/ duvet cover, bath towel, face cloth and a laundry bag
- Residents are responsible for cleaning their own bedrooms
- Bathrooms and communal spaces are attended to regularly
- Free laundry facilities are provided


Waikohanga House


www.auckland.ac.nz/waikohanga-house

Facility owned and operated by the University of Auckland

This beautifully refurbished apartment building is the University's purpose built Accommodation for couples and families. Only a short walk from the City Campus, residents enjoy the privacy of their own comfortably furnished apartment whilst also being part of a safe and friendly community with easy access to the University.

 44 Symonds Street
Auckland Central

-  Self-catered
- Six story building
- Open to Postgraduate and PhD couples and families
- One to three bedroom flats with lounge, kitchen, and bathroom

-  26 one bedroom flats
- 18 two bedroom flats
- 5 three bedroom flats. Criteria apply

SHARED FACILITIES



Hall facilities

- 49 furnished apartments in a combination of 26 one bedroom, 18 two bedroom and 5 three bedroom
- Security access system
- Internet access through the University's WiFi network

Bedroom facilities

- Fully furnished apartments
- One Bedroom: queen size bed, bedside stool, desk and chair, wardrobe with shelving, two 2-seater couches and coffee table, heater
- Two Bedroom: queen size bed, king single bed, two bedside stools, desk and chair, wardrobe with shelving, two 2-seater couches and coffee table, heater
- Three Bedroom: queen size bed, two king single beds, three bedside stools, desk and chair, wardrobe with shelving, two 2-seater couches, coffee table, and heater.

Bathroom facilities

- One bathroom per apartment, each with a shower, toilet, and hand basin/vanity

Dining facilities

- Self-catered residence
- Each apartment comes with its own kitchen, equipped with a stove, range hood, microwave, sinks, fridge/freezer and cupboards
- A kitchen starter pack is provided in all apartments, which includes cutlery, crockery, and cooking utensils

Cleaning facilities

- Residents provide their own pillow, blankets, linen and towels
- Linen packs can be purchased through the online accommodation shop prior to arrival. The pack includes: pillow/pillowcase, two sheets and duvet/duvet cover, bath towel, face cloth and a laundry bag
- Free laundry facilities are provided
- Residents are responsible for cleaning their own apartments



Frequently asked questions

What are my obligations?

Before you accept an offer of Accommodation, you must first carefully read the Residential Agreement and Residential Rules. You will be signing a legally binding document.

Before you move in, you must:

- Pay your first instalment payment as indicated on the table of fees for your residence.

Once you move in, you must:

- Pay your installment payments when due, for the full term of your agreement, unless the Head of Operations or Resident Manager agrees to release you from it.
- Show consideration towards your fellow residents and neighbours, and their property.
- Be a respectful member of the community.

- Keep your room, studio, or apartment reasonably clean, tidy and free from damage. Inform the residence staff as soon as possible of any maintenance issues or repairs needed.
- Abide by the rules set out in the resident handbook.

Can I accept an offer and be waitlisted?

No. If you are made an offer for an alternative residence to the one you applied for, it is not possible to accept that offer and still be waitlisted for your preferred residence. When you receive an offer, you must decide whether to accept it, or decline and stay on a waitlist. Please be aware that if you decline an offer in favour of the waitlist, we are unable to guarantee that another offer can be made to you.

I have impairment-related, dietary, cultural or other special needs – can the residences provide for me?

It depends on your requirements. Please contact us to discuss your circumstances so we can best advise you on the accommodation options suitable for you.

Can I arrive early?

Some of our residences take bookings over the summer period and may be able to accommodate you early. If it is possible, you will be charged a nightly rate. If that is not possible, you may need to book temporary accommodation.

If I arrive late/leave early do I pay less?

No. Our Residential Agreement dates are set for a fixed length. They're arranged to coincide with the academic semester. You are charged for the full period of your Residential Agreement regardless of whether you choose to move in late, or move out early.

What happens if I don't like living in my residence?

We know that moving away from home, or moving into a big city, can be a daunting experience. Most residents make new friends and settle in very quickly while others take a little longer to get used to their new environment. You may need to talk through any difficulties with your Accommodation team or perhaps even a University Counsellor. It can take a few weeks to adjust to major moves like this, so give yourself some time before you make any decisions.

Can the residences accommodate me over summer?

Yes – we offer Summer Accommodation from December to early-February in some of our university residences. Refer to our website for more information or to make a booking.

Can I book an airport transfer to take me to my residence?

If you are an international student arriving in New Zealand for the first time, you are eligible for the free Airport Transfer Service. Please use the airport pickup form link on your Offer of Admission email, which is sent to you by the International Office, so that you can be met at the airport and taken to your accommodation. Any queries regarding the Airport pick-up service need to be directed to the International Office.