

7. Edit carts, track carts, and reorder

Overview


- The **Held Cart** tile shows external shopping carts that have not been picked up by the STC or UniServices Purchasing.
- The **My Requests** tile shows shopping carts that have been picked up by the STC or UniServices Purchasing, and submitted Stockroom carts.

1. Use **Held Cart** to edit or review carts
2. Unload held carts
3. Review Shopping Cart Submitted Reports
4. Use **My Requests** to track orders and reorder your own carts
5. Use **Request Item Search** to track and reorder other users' carts

Steps

1. Use Held Cart to edit or review carts

Held carts can only be edited **before** STC/UniServices purchasing pick up the cart. If you need to make changes after the cart has been picked up, you will need to use My Requests to reorder the items in a new cart (see Step 4).

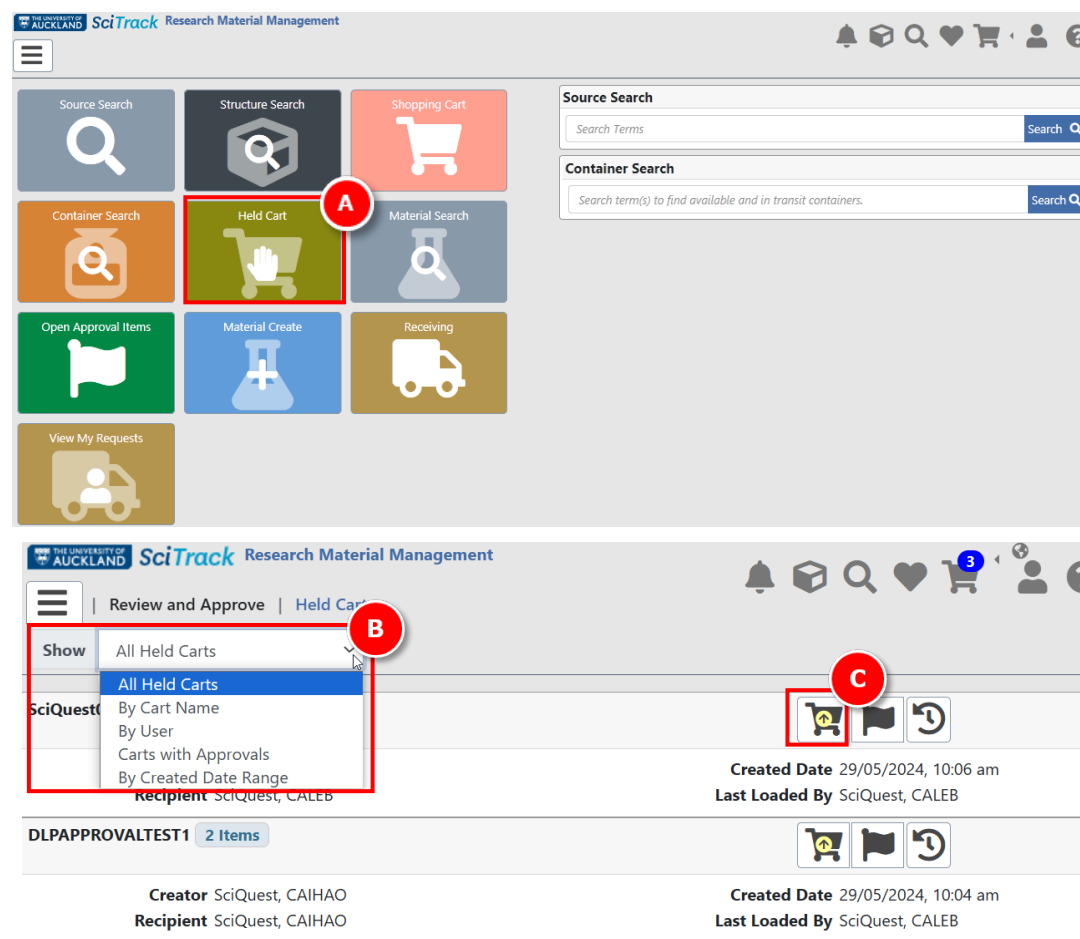
- A. Click **Held Cart**.
- B. Filter and search options are available in the "Show" drop-down. Alternatively, hold **CTRL-F** to search for the cart name or cart creator in your browser search.
- C. Click  to load the cart.

Important:

- Once you load a cart it is very important to proceed to checkout and submit the cart.

If you accidentally close the **Held Cart** window before submitting the cart, you will need to unload it (see **step 2** below).

Screenshots



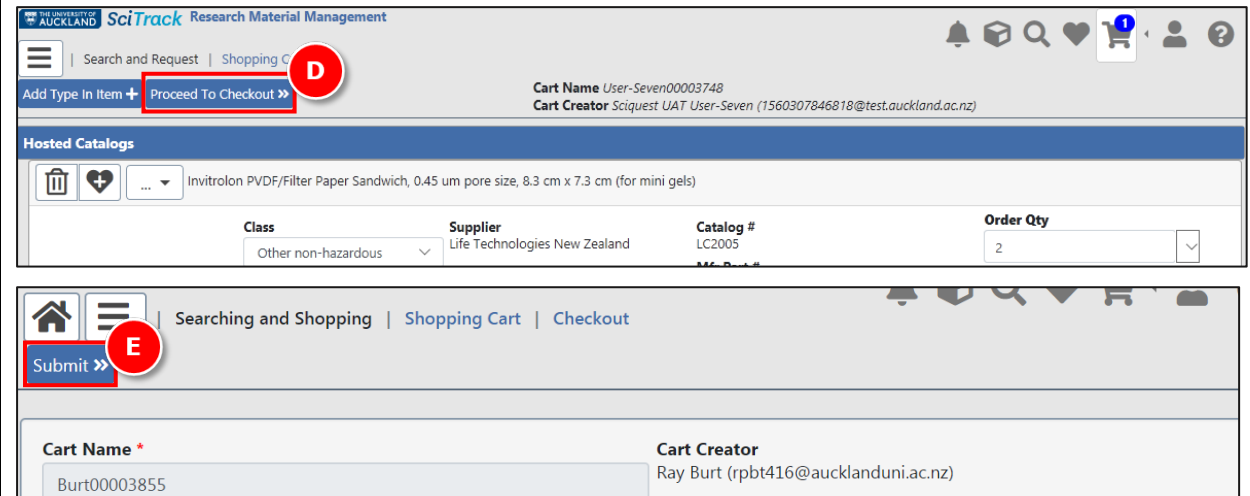
The screenshots illustrate the SciTrack interface for managing held carts. The top screenshot shows the main dashboard with the 'Held Cart' tile highlighted by a red box and a red circle labeled 'A'. The bottom screenshot shows the 'Review and Approve' page for a held cart, with a 'Show' dropdown menu open, listing options like 'All Held Carts', 'By Cart Name', 'By User', etc., highlighted by a red box and a red circle labeled 'B'. A red circle labeled 'C' highlights the shopping cart icon in the top right corner of the page.

SciTrack Quick Guide – Edit carts, track carts, and reorder (Version 3.0)

- D. Make any required changes and click **Proceed to Checkout**.
- E. Make any required changes and click **Submit**.

Note:


- If you have the Researcher (default) role, you can view all Held Carts for which you are the Creator or Recipient. DLPs can see all carts in their sector.
- Any changes that you make to a cart are automatically saved as you go, and you cannot revert to the original cart.



2. Unload held carts



Before you start adding items to your cart, ensure you don't mistakenly have another cart loaded.

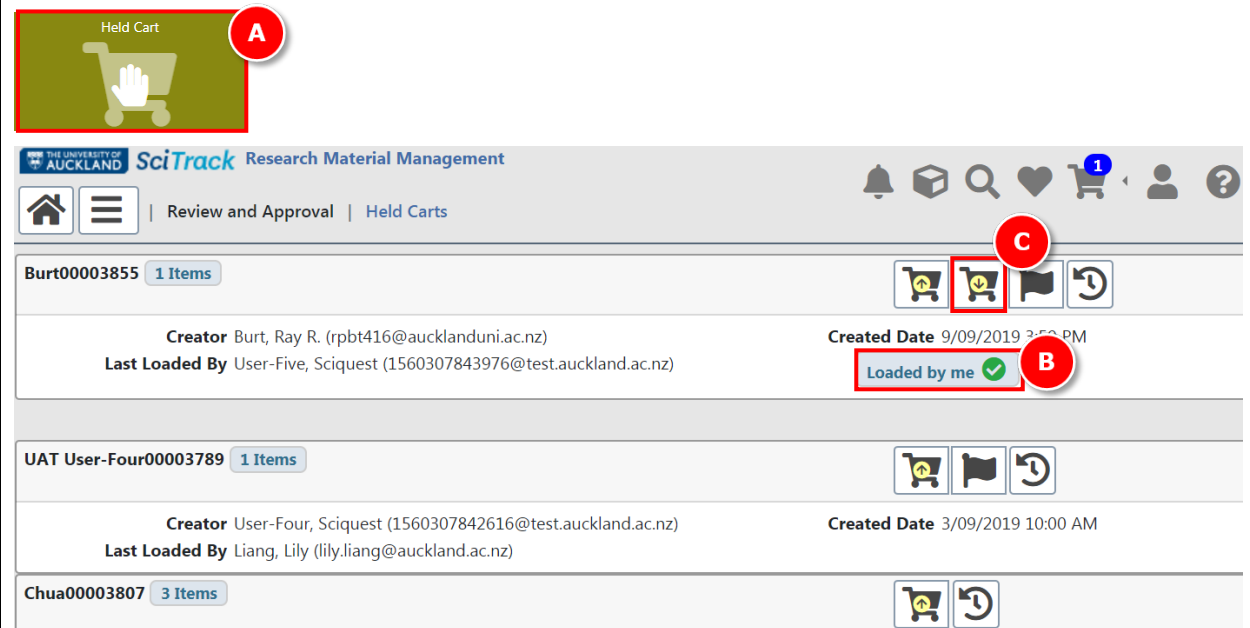
You have another cart loaded if:

- The shopping cart quick icon shows items are in your cart .
- Your cart already has a cart name:

Cart Name *SciQuest00005241*
Cart Creator *CALEB SciQuest (null)*


To unload a held cart, including someone else's:

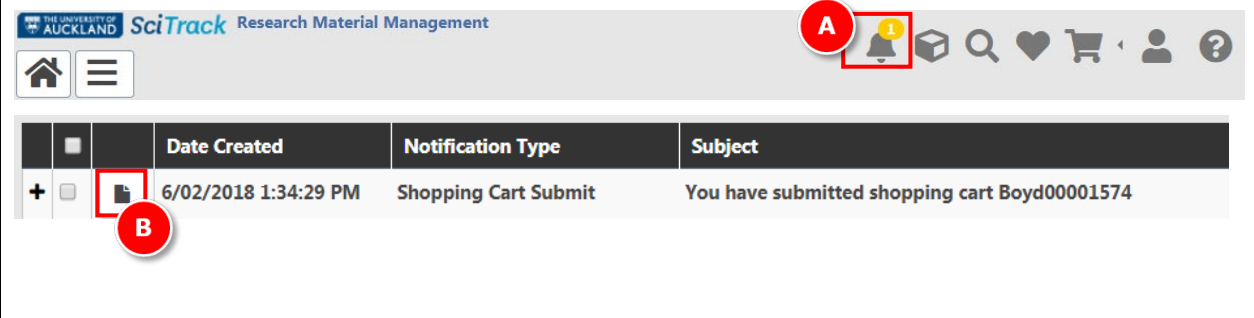
- A. Click **Held Cart** tile.
- B. Any carts you have loaded will appear at the top of the page with  icon.
- C. Click  to unload the cart




SciTrack Quick Guide – Edit carts, track carts, and reorder (Version 3.0)

3. Review Shopping Cart Submitted Reports

- A. After submitting a cart, a report is generated. To find this, click the notification bell.
- B. Open the report by clicking 




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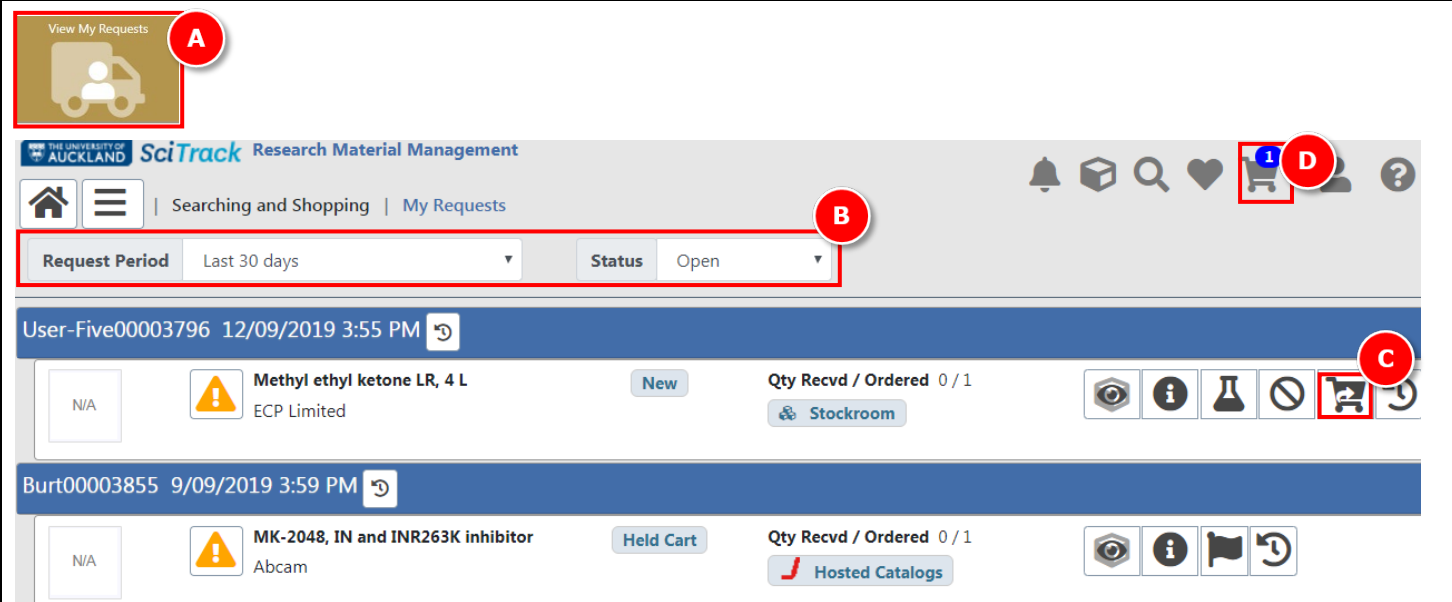
	Date Created	Notification Type	Subject
	6/02/2018 1:34:29 PM	Shopping Cart Submit	You have submitted shopping cart Boyd00001574

4. Use My Requests to track orders and reorder

- A. Click **My Requests**.
- B. Change the **Request Period** or **Status** to see more items.

➤ The order status definitions are in the appendix

- C. Click  to add the item to your cart.
- D. Complete the cart (refer to SciTrack Quick Guides “3. Hosted Catalogue Purchasing” or “4. Type In Purchases”).









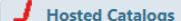






View My Requests


SciTrack Research Material Management

Searching and Shopping | My Requests

Request Period: Last 30 days | Status: Open

User-Five00003796 12/09/2019 3:55 PM									
N/A	 Methyl ethyl ketone LR, 4 L ECP Limited	New	Qty Recvd / Ordered 0 / 1						
Burt00003855 9/09/2019 3:59 PM									
N/A	 MK-2048, IN and INR263K inhibitor Abcam	Held Cart	Qty Recvd / Ordered 0 / 1						

Notes:

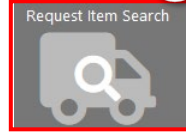
- Reordered items will be added to your shopping cart with a quantity of 1, regardless of original quantity
- Reordering items does not replicate the recipient or account information from the original cart. The cart will also have a new name.
- Note that items in held carts cannot be reordered in **My Requests** until the cart has been picked up by purchasing staff.
- Click the  icon to see whether it the item has been DLP approved yet.

SciTrack Quick Guide – Edit carts, track carts, and reorder (Version 3.0)

5. Use Request Item Search to track and reorder other users' carts

A. Click Request Item Search

If you don't see this tile on your homepage, add it by following instructions in quick guide "2. Configure preferences"





B. Search by cart name or PO number

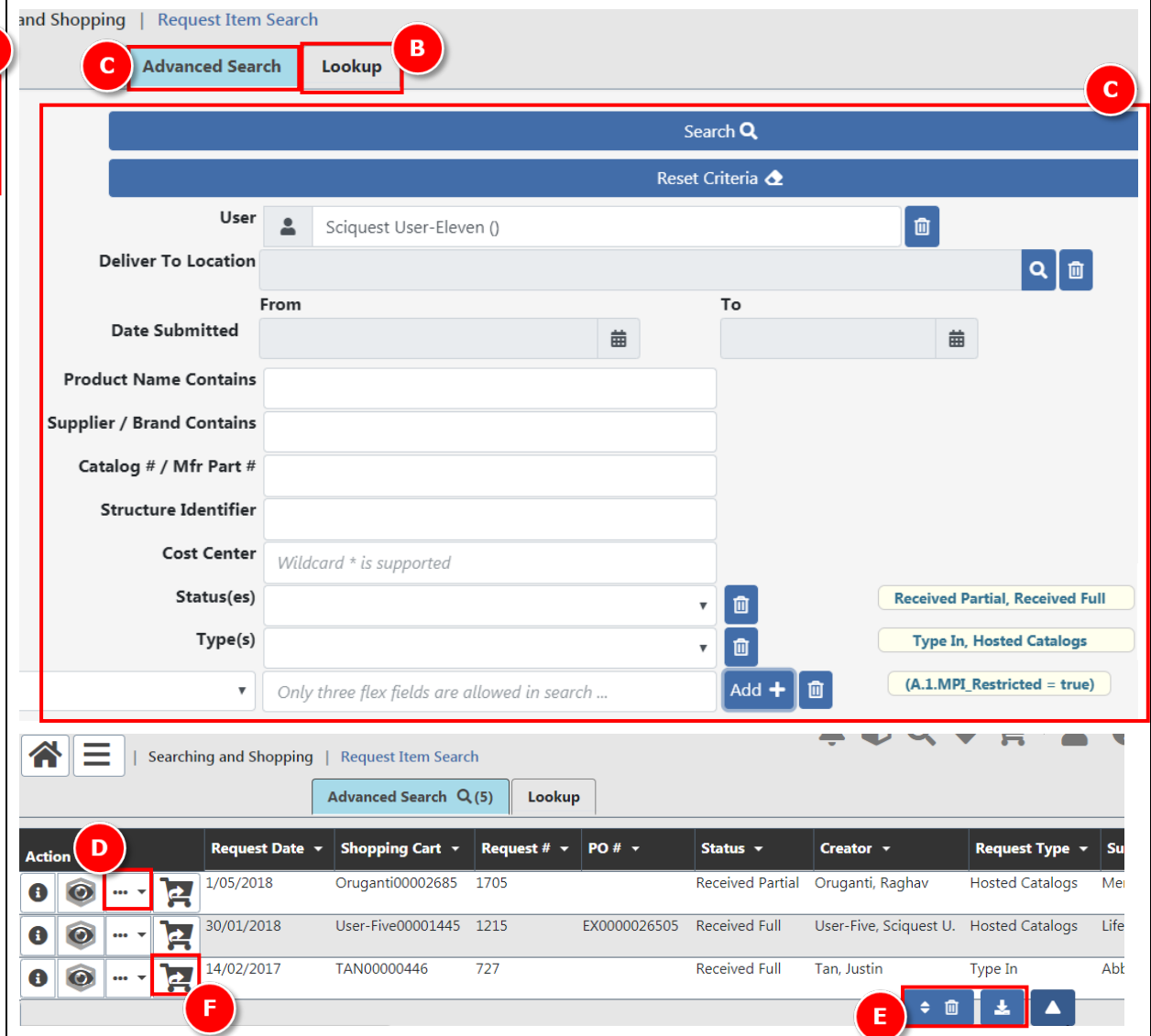
OR

C. Do an advanced search

- The **User** field includes the creator or recipient of a cart. Type **either** a first or last name and select the user from the list that appears.
- **Cost center** must be exact or use wildcards *. Accepted formats examples: 4080-UOA-09123 or 9145-RO-3234567
- Multiple **cart statuses or types** may be selected. Click on one from the drop-down list, and repeat to add more.

- D. Click  to find details of the order, including whether it has been DLP approved
- E. Options are available to sort or export the results

- F. Click  to add items to a new cart.
- G. Complete the cart (refer to SciTrack Quick Guides "3. Hosted Catalogue Purchasing" or "4. Type In Purchases").



The screenshot shows the 'Request Item Search' interface. At the top, there are tabs for 'Advanced Search' (labeled C) and 'Lookup' (labeled B). Below the search bar, there are several filter fields: 'User' (set to 'Sciquest User-Eleven ()'), 'Deliver To Location', 'Date Submitted' (with 'From' and 'To' date pickers), 'Product Name Contains', 'Supplier / Brand Contains', 'Catalog # / Mfr Part #', 'Structure Identifier', 'Cost Center' (with a note 'Wildcard * is supported'), 'Status(es)', and 'Type(s)'. There are also buttons for 'Add +' and 'Reset Criteria'. On the right side, there are buttons for 'Received Partial, Received Full', 'Type In, Hosted Catalogs', and '(A.I.MPI_Restricted = true)'. Below the search filters, there is a table with columns: 'Action', 'Request Date', 'Shopping Cart', 'Request #', 'PO #', 'Status', 'Creator', 'Request Type', and 'Su'. The table contains three rows of data. The first row has a 'Request Date' of 1/05/2018, 'Shopping Cart' of Oruganti00002685, 'Request #' of 1705, 'Status' of Received Partial, and 'Creator' of Oruganti, Raghav. The second row has a 'Request Date' of 30/01/2018, 'Shopping Cart' of User-Five00001445, 'Request #' of 1215, 'PO #' of EX0000026505, 'Status' of Received Full, and 'Creator' of User-Five, Sciquest U.. The third row has a 'Request Date' of 14/02/2017, 'Shopping Cart' of TAN00000446, 'Request #' of 727, 'Status' of Received Full, and 'Creator' of Tan, Justin. At the bottom of the table, there are buttons for 'Sort', 'Export', and 'Refresh' (labeled E). The 'Action' column for each row has a 'More options' icon (labeled D) and a 'Shopping cart' icon (labeled F).

Notes:

- Reordered items will be added to your shopping cart with a quantity of 1, regardless of original quantity.
- Reordering items does not replicate the recipient or account information from the original cart.

SciTrack Quick Guide – Edit carts, track carts, and reorder (Version 3.0)

Appendix

My Requests Item status	Description	Can item be re-ordered?
New	Stockroom cart that has not been fulfilled yet	No
Held Cart	Cart has not been picked up by the STC or UniServices purchasing. Note that you need to raise a request for this to happen.	No - may be edited by going to Held Cart.
Sent to Purchasing	Has been picked up by the STC or UniServices purchasing. Once a purchase order is successfully raised, it becomes Ordered	Yes
Ordered	A purchase order has been successfully raised.	Yes
Received Full/ Partial	The item has been receipted (or fulfilled by the Stockroom if it is a stockroom order)	Yes